# Site Visit Agenda Instructions and Template, 2022 *Standards and Guidelines*

## Instructions

The program director has the central responsibility for creating the site visit agenda. It will need to be created, however, in consultation with the site surveyors. Because some programs have multiple campuses, there is variation as to how the agenda is designed. Due to that variation, the template outlined below will need to be modified and filled in by you, but the template will provide you with a good foundation for setting up the agenda.

There are, typically, two possible options:

**Option 1:** One and a half day visit with two surveyors for one program on one campus

**Option 2:** Two-day visit with three or four surveyors for a multiple campus program, with a main campus and one or more branch campuses

In designing this schedule/agenda, the program director should consult with the Team Coordinator and remember to allow time for lunch, breaks, and dedicated work times. In addition, there should be times scheduled throughout the visit for the program director and the surveyors to have check-ins and catch-up chats. It is perfectly permissible for the program director to schedule working lunches for meetings.

The program director should share the draft of the agenda to the SharePoint site so that the site surveyors can review and comment. You will see below a chart with the required and optional list of participants.

**List of Program Participants**

Either within the final agenda (or as an attachment that is shared with the site surveyors at the site visit), the program director should include a list of the people attending each meeting. While there may be some students, graduates or advisory committee members that cannot confirm attendance ahead of time, the program director should include on the list all the people who have been invited.

**Required Meeting Participants/Activities**

**NOTE FOR MULTIPLE CAMPUS PROGRAMS: The Site Surveyors will need to meet with the following people at the branch campuses: Faculty, Practicum Coordinator, Students, and Graduates. The surveyors can be separated into two groups to achieve these goals.**

**Meeting Participants**

* Program Director (initial 45-60 minutes, with follow-up throughout the visit)
	+ The team will meet with the program director at the beginning of the visit for a private interview.
	+ It is strongly recommended that another meeting be set up for the program director (and other instructional staff, if applicable) and the survey team for general questions, collegial conversation, and camaraderie.
* Administrators (see Opening Session Interview and Exit Interview) and the Program Director’s direct supervisor. (45-60 minutes, depending on number of participants and institutional interest)
	+ Program director attends
* Students at different stages in the program (This may be done in separate meetings.) (30 minutes)
	+ Program director or designated person introduces the students and then leaves
* Graduates (30 minutes)
	+ Program director or designated person introduces the graduates and then leaves
* Faculty and other instructional/administrative staff in the program (30 minutes)
	+ Program director or designated person introduces the faculty and staff and leaves
* Curriculum Review Meeting: Program Director and Faculty (90-120 minutes)
	+ There is an in-depth discussion of the curriculum, with a review of different sections of course or one complete course. The PD and faculty need to be available to discuss the curriculum samples and the whole curriculum. The room in which this meeting is held should be designed for “show and tell” and sharing. If the curriculum material is all in a learning management system or electronically stored, a room with a computer and projector will be useful; if it is in paper folders, it would be a good idea to have a large table.
* Advisory Committee (60 minutes)
	+ It is acceptable for the program director to conduct an Advisory Committee meeting during the site visit, but the surveyors need to have some time alone with the advisory committee, with no institutional representatives attending. The time frame can vary, based upon whether it is just a time for the Surveyors to talk with members of the Advisory Committee or if that meeting takes place within the context of an actual Advisory Committee meeting. There may also be a virtual component for the sake of any Advisory Committee members who are not able to attend.
* Medical Assisting Facility Tour (60 minutes)
	+ This will be conducted by the Program Director or a designated faculty member, and most of the time will be spent in the lab reviewing the supplies and the equipment that the students use to achieve their competencies. If there is time, a quick 15-minute tour of the campus resources, such as the library, student services area, and Student Center can also be covered.

Possible Conversation—Do not set up meetings

* If the surveyors have questions, they might ask for a quick 15-minute meeting with the academic support staff (library, tutoring, and so on) or the student support services (financial aid, admissions, and so on).
* If the surveyors have questions, they might ask for a quick 15-minute meeting with the Program Director’s Direct Supervisor

## Template for Site Visit Agenda

MAERB Office Contact

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smarino@maerb.org

**Program Director name, phone, and email:**

**Survey Team names, phone, and email:**

 ***Team Coordinator:***

 ***Team Member:***

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#### Evening before Survey Day 1

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| Early Evening | Surveyors meet at the hotel to finalize their preparations. |

#### Survey Day 1

Rows can be added as necessary and please remember to include a 15-minute break in the morning and afternoon for bathroom/coffee breaks

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| --- | --- |
| 8:00 am/TBD | * Program director or designee brings the surveyors to the airport or hotel.
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| 8:30 –  | * Program director individually meets with the surveyors.
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|  | * Opening session with administration (program director, immediate supervisor of the program director, and additional members from the institution, as desired.)
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| 5:00 pm/TBD | * Program director or designee transports surveyors back to the hotel.
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#### Survey Day 2

Rows can be added as necessary. For programs with multiple campuses, there is more time required, and it will be necessary to add in more rows and fill up the afternoon of the second day. The majority of the site visits, however, will end by noon on the second day.

On the second day, the surveyors will need some working time to finalize their findings, prior to the Exit Interview. In addition, there will be time to sit down with the Program Director to catch up on some items that might need to be found.

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| 8:00 am/TBD | * Program director or designee picks up surveyors from the hotel.
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| TBD | * Surveyors meet with the program director and her/his direct supervisor to review the findings prior to the formal Exit Interview.
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| TBD  | * **MAERB’s Exit Meeting with administrators, program director, and other members from the institution, as desired.**
	+ Program director attends
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|  | * Program director or designee transports surveyors to the airport/hotel
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